# 2026
# HP POLY PRODUCT CATALOG FOR MICROSOFT TEAMS

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# COMMAND THE CONVERSATION

HP Poly creates premium audio and video products so you can have your best Microsoft Teams meeting— anywhere, anytime, every time. Our Teams certified headsets, video and audio-conferencing products, desk phones, and software are beautifully designed and engineered to connect people with incredible clarity. They're pro-grade, easy to use and work seamlessly with Microsoft Teams. And our union with HP means they are also part of an ecosystem of innovative and easy-to-use solutions and services that simplify hybrid working.

With HP Poly and Microsoft Teams, you'll do more than just show up, you'll stand out.

# AT THE DESK

## AT HOME OR IN THE OFFICE

## CORDED HEADSETS

**IDEAL FOR**

Professionals in the distracting open office/home office looking for a premium solution.

## POLY BLACKWIRE 8225

- Connects via USB-A or USB-C.
- Over-the-head (stereo).
- Flexible, noise-canceling microphone with Poly Acoustic Fence technology.
- Intuitive inline controls for call answer/end, mute, volume +/-.
- Three levels of Advanced Digital Hybrid ANC.

**IDEAL FOR**

High call volume knowledge workers needing a corded headset for PC and Chromebook telephony.

## POLY BLACKWIRE 5200 SERIES

- Connects via USB-A, USB-C or 3.5 mm.
- Over-the-head (monaural or stereo).
- Noise-canceling microphone along with enhanced digital signal processing (DSP).
- Intuitive inline controls for call answer/end, mute, volume +/-.
- All-day comfort. A lightweight cushioned metal headband offers durability and a comfortable custom fit.

**IDEAL FOR**

Knowledge workers who need a modern, stylish corded headset for PC and Chromebook telephony.

## POLY BLACKWIRE 3300 SERIES

- Connects via USB-A, USB-C or 3.5 mm (BW3315/3325).
- Over-the-head (monaural or stereo).
- Noise-canceling microphone.
- Intuitive inline controls for call answer/end, mute, volume +/-.
- Connect quickly and easily.

IDEAL FOR

Enterprise and call center professionals who need to connect to PCs only.

IDEAL FOR

Enterprise and call center professionals who need to connect to desk phones, PCs, and/or mobile devices.

Use in financial, medical, and government, where conversations need to be secure.

### POLY SAVI 8200 UC SERIES

- One-way only connectivity – computer.
- Over-the-head (stereo, monaural) or convertible.
- Noise-canceling microphone with close conversation limiting.
- Call answer/end, mute, volume +/-.
- Only DECT™ headset with ANC (Savi 8220).

### POLY SAVI 8400 OFFICE SERIES

- Active noise-canceling blocks background noise and nearby conversations (8420).
- Noise-canceling mic offers crystal clear calls with a microphone that captures your voice while reducing background noise.
- 3-way base with color display helps streamline the return to office with a universal base for your Poly DECT ™ headsets. Connects to PC, mobile, and deskphone.

### SAVI 7300 OFFICE SERIES

- Two-way connectivity – computer and desk phone.
- Over-the-head (stereo, monaural).
- Noise-canceling microphone with Poly Acoustic Fence technology.
- Call answer/end, mute, volume +/-.
- Up to 2x more density than other DECT™ headsets.
- Designed to meet the DECT™ Security Step C – the highest security level from DECT™ Forum.

**IDEAL FOR**

Office and home office professionals who need a premium stereo Bluetooth® headset.

**IDEAL FOR**

Office and hybrid professionals who prefer the freedom of hands-free calls all day.

**IDEAL FOR**

Professionals who desire a monaural Bluetooth® AI headset.

## POLY VOYAGER FOCUS 2

- Connect to your desk phone (with optional Voyager Office base), PC/Mac or your mobile phone with Bluetooth®.
- Over-the-head (stereo).
- Advanced multiple microphone noise-canceling with Poly Acoustic Fence technology in a discreet boom.
- Call answer/end, mute, volume +/-, 3-position ANC switch.
- Three levels of Advanced Digital Hybrid ANC.
- Stay connected all day with charging base options.
- Native Bluetooth® Microsoft Teams Certification.

## POLY VOYAGER 4300 UC SERIES

- Connect to your desk phone (with optional Voyager Office base), PC/Mac or your mobile phone with Bluetooth®.
- Over-the-head (monaural or stereo).
- Flexible noise-canceling boom with dual microphone Poly Acoustic Fence technology.
- Call answer/ignore/end, mute, volume +/-.
- Stay connected all day with charging base options.

## POLY VOYAGER LEGEND 50UC

- AI enhanced noise reduction with 4 noise canceling mics - enhanced by Poly's NoiseBlockAI and WindSmart technology.
- Updated specs including USB-C compatibility, wireless charging, and updated Bluetooth® version.
- New design of our legendary monaural headset.
- Up to 10 hours of talk time.
- Charge case delivers 2 full heatset charges for up to 20 hours of additional talk time.
- Native Bluetooth® Microsoft Teams Certification.

**IDEAL FOR**

Professionals working in a distracting environment at home or in the office.



## POLY VOYAGER SURROUND 85

- Adaptive ANC and over-the-ear design.
- 6 microphones for clear transmit audio.
- Intuitive touch controls for calls and music with a dedicated mute button.
- Up to 21 hours of talk time.
- Wireless charging stand.

IDEAL FOR

Managers and executives who want a larger screen.

IDEAL FOR

Knowledge workers.

## POLY CCX 600

- 7-inch multi-touch LCD display.
- Poly HD Voice, Poly Acoustic Fence and NoiseBlockAI technologies.
- 2 x 10/100/1000 (GigE), 2 USB ports (type A and type C), integrated Bluetooth® and Wi-Fi.
- Easy to install anywhere: Wi-Fi included.

## POLY CCX 505

- 5-inch multi-touch LCD display.
- Poly HD Voice, Acoustic Fence and NoiseBlockAI technologies.
- 2 x 10/100/1000 (GigE) 2 USB ports (type A and type C) Intergrated Bluetooth® and Wi-Fi.
- Easy to install anywhere: Wi-Fi included.

**IDEAL FOR**

Lobbies and common area users.

**IDEAL FOR**

Retail, warehouse and manufacturing workers or common area phones.

## POLY CCX 400

- Poly HD Voice, Poly Acoustic Fence and NoiseBlockAI technologies.
- 2 x 10/100/1000 (GigE), 1 x type A USB port.
- Optional wall mount kit is available for wall mounting use cases.

## POLY CCX 350

- Poly HD Voice with Acoustic Clarity technologies.
- Poly Acoustic Fence and NoiseBlockAI technologies.
- Traditional dial pad experience.
- Full-duplex speakerphone operation and echo cancellation.

IDEAL FOR

Executives, managers, team admins and receptionists requiring an executive class phone.

IDEAL FOR

Office managers, admins and users who require additional contacts.

IDEAL FOR

Flexible workers in the office or home office.

### POLY EDGE E500 SERIES

- 12-line keys supporting up to 48 lines, features, and contacts.
- Large 5" color display.
- Poly NoiseBlockAI and Poly Acoustic Fence technologies.
- Integrated Bluetooth® technology for mobile phone or headset pairing (E550).
- Wi-Fi connectivity (E550).
- Text-to-speech and new accessibility options.
- Up to two optional Poly Edge E Expansion Modules.
- NFC technology for advanced feature integrations.

### POLY EDGE E400 SERIES

- 8-line keys (main display) supporting up to 32 lines, features and contacts; Additional 6-key display supporting 12 contacts.
- Bright 3.5" color display.
- Poly NoiseBlockAI and Poly Acoustic Fence technologies.
- Integrated Bluetooth® for mobile phone or headset pairing (E450).
- Wi-Fi connectivity (E450).
- Text-to-speech and new accessibility options.
- Optional Poly Edge E expansion module supported.
- NFC technology for advanced feature integrations.

### POLY EDGE E300 SERIES

- 8-line keys supporting up to 32 lines, features and contacts.
- Bright 3.5" color display.
- Poly NoiseBlockAI and Poly Acoustic Fence technologies.
- Integrated Bluetooth® for mobile phone or headset pairing (E320,E350).
- Wi-Fi connectivity (E350).
- Text-to-speech and new accessibility options.
- Surround light status indicator with RGB mixing.

## MICROSOFT TEAMS SIP GATEWAY COMPATIBLE IP PHONES

**IDEAL FOR**

Flexible workers in common areas who prefer the option to use a Bluetooth® headset.

**IDEAL FOR**

Lobbies and common area users.

### POLY EDGE E220

- 4-line keys supporting up to 16 lines, features and contacts.
- Bright 2.8" color display.
- Poly NoiseBlockAI and Poly Acoustic Fence technologies.
- Integrated Bluetooth® technology for mobile phone or headset pairing.
- Text-to-speech and new accessibility options.
- Two position stand and wall mount option included.

### POLY EDGE E100

- 2-line keys supporting up to 8 lines, features and contacts.
- Bright 2.8" color display.
- Poly NoiseBlockAI and Poly Acoustic Fence technologies.
- Text-to-speech and new accessibility options.
- Light bar status indicator with RGB color mixing.
- Two position stand and wall mount option included.

# ON THE GO

**IDEAL FOR**

Office/hybrid workers who prefer discreet, wireless earbuds.



## POLY VOYAGER FREE 60 UC SERIES

- Discreet wireless earbud design.
- Three microphones, per earbud, with WindSmart technology.
- Adaptive ANC and transparency mode.
- Touchscreen charge case (Voyager Free 60+ UC).

**IDEAL FOR**

Professionals working in a distracting environment at home or in the office.



## POLY VOYAGER SURROUND 80 UC SERIES

- Adaptive ANC and over-the-ear design.
- 6 microphones for clear transmit audio.
- Intuitive touch controls for calls and music with a dedicated mute button.
- Up to 21 hours of talk time.
- Wireless charging stand available with the surround 85 only.

**IDEAL FOR**

Professionals who desire a monaural Bluetooth® AI headset.



## POLY VOYAGER LEGEND 50 UC

- AI enhanced noise reduction with 4 noise canceling mics - enhanced by Poly's NoiseBlockAI and WindSmart technology.
- Updated specs including USB-C compatibility, wireless charging, and updated Bluetooth® version.
- New design of our legendary monaural headset.
- Up to 10 hours of talk time.
- Charge case delivers 2 full heatset charges for up to 20 hours of additional talk time.
- Native Bluetooth® Microsoft Teams Certification.

IDEAL FOR

Enterprise professionals who split time between corporate office, home office, and travel.

IDEAL FOR

Enterprise professionals who want to turn any home office into a conference room.

## POLY SYNC 20

- PC via USB-A or USB-C cable (using included adapter), wirelessly via included BT700 adapter (Poly Sync 20+) or smartphone with Bluetooth® technology.
- Three-microphone steerable array.
- Up to 7 ft/2 m.
- Call answer/end, mute, volume up/down, programmable function button.
- IP64 dust-and water-resistant.

## POLY SYNC 10

- PC via integrated USB-A cable and included USB-C adapter.
- Two-microphone steerable array.
- Up to 5 ft/1.5 m.
- Call answer/end, mute, volume up/down.
- IP64 dust-and water-resistant.

## MICROSOFT TEAMS SIP GATEWAY COMPATIBLE DECT IP SYSTEM

**IDEAL FOR**

Shift-based users who need to communicate throughout their workplace.

## POLY ROVE FAMILY

- 2.4-inch color HD display.
- Scalable solution capable of supporting 1-1,000 handsets.
- Indoor: Up to 165 ft/50 m.
- Outdoor: Up to 980 ft/300 m.
- Up to 18 hours talk time and up to 300 hours standby.

# CONFERENCE ROOM

## STUDIO ROOM SOLUTIONS FOR MICROSOFT TEAMS

### IDEAL FOR

Small to large rooms that need a PC-based Microsoft Teams* system.

## POLY STUDIO BASE KIT G9 PLUS FOR MICROSOFT TEAMS

- Includes HP Mini IP Conferencing PC with Microsoft Teams Rooms and HP Poly TC10, sold separately.
- 13th gen Intel® Core™ i7 and Windows 11 IoT Enterprise.
- User-friendly ports that streamline room setup, including an HDMI ingest port, USB Type-C® with touch display support, and a PoE port for the IP touch controller.
- Pair with Poly video bars and A/V for a versatile single-vendor solution that fits any sized room need.

*Microsoft Teams license required and sold separately.

|  | Poly Studio V12 | Poly Studio V52 | Poly Studio V72 | Poly Studio E60 | Poly Studio E70 |
|---|---|---|---|---|---|
| Recommended Room Size | 15ft. x 10ft (4.57 x 3.04 m) | 20ft. x 15ft (6.09 x 4.57 m) | 28ft. x 15ft.(8.53 x 4.57m) | 28ft. x 15ft.(8.53 x 4.57m) | 28ft. x 15ft.(8.53 x 4.57m) |
| Camera | 4K 20MP 120° HFOV | 4K 20MP 95° HFOV | Dual 4K 20 MP 120°/70° HFOV | 71° HFOV(±170 and tilt ±30°) | Dual 4K 20MP 120°/70° HFOV |
| Zoom (Maximum) | 5x | 5x | 7.3x | 12x optical | 7.3x |
| Poly DirectorAI technology | Group framing Speaker framing People framing | Group framing Speaker framing People framing DirectorAI Perimeter | Group framing Speaker framing People framing DirectorAI Perimeter | Group framing Presenter tracking | Group framing Speaker framing People framing |
| Audio (speaker/ microphone) | Poly Studio V12 | Poly Studio V52 | Poly Studio V72 | Not included. Add a certified USB audio or DSP | Not included. Add a certified USB audio or DSP |
| Microphone Pickup Range | Up to 15ft/ 4.57m | Up to 20ft/ 6.09m | Up to 25ft/ 7.62m | - | - |
| Optional extension mic | Yes | Yes | Yes | - | - |

**IDEAL FOR**
Small rooms that need a premium all-in-one video bar.

**IDEAL FOR**
Small rooms that need an easy-to-use USB video bar.

**IDEAL FOR**
Small rooms that need a premium USB video bar.

## POLY STUDIO X32

- Microsoft Teams built right in - no PC or Mac required.
- 20MP 4K UltraHD 120-degree FOV camera.
- Poly DirectorAI smart camera technology with pinpoint-accurate automatic framing modes.
- Poly NoiseBlockAI and Poly Acoustic Fence technologies keep out audio distractions.
- Dual speakers deliver immersive room-filling audio.
- Powered over PoE++.

## POLY STUDIO R30

- Simple USB connection to a PC or Mac to use with any video app or cloud service.
- Poly DirectorAI smart camera technology with pinpoint-accurate automatic framing and tracking.
- 4K Ultra HD camera with 120° DFOV, 110° HFOV.
- Block out audio distractions with Poly Acoustic Fence and NoiseBlockAI technologies.
- Wi-Fi connectivity or USB connection for device management.
- Tripod-ready design and optional wall and VESA mounts.

## POLY STUDIO V12

- 4K Ultra HD, 20MP camera with 120° HFOV.
- Block out audio distractions with Poly Acoustic Fence and NoiseBlockAI technologies.
- Dynamic video experience with latest-gen Poly DirectorAI smart camera technology.
- Simple setup with easy to use monitor clamp and USB connectivity.

IDEAL FOR
Medium rooms that need a USB video bar.

IDEAL FOR
Medium rooms that need a premium all-in-one video bar.

IDEAL FOR
Medium rooms that need a premium USB video bar.

## POLY STUDIO

- Poly DirectorAI smart camera technology with pinpoint-accurate automatic framing and tracking.
- 4K Ultra HD camera with 120° DFOV, 110° HFOV.
- Poly NoiseBlockAI and Acoustic Fence technologies keep out audio distractions.
- Up to 15 ft/4.6 m of microphone pickup range, or further with optional expansion mics.
- High-fidelity stereo speakers fill the room with sound.
- Wi-Fi connectivity for content sharing and device management.
- Simple USB connection to a PC.

## POLY STUDIO X52

- Microsoft Teams built right in - no PC or Mac required.
- 20MP 4K UltraHD 95-degree FOV camera.
- Poly DirectorAI smart camera technology with pinpoint-accurate automatic framing modes.
- Poly NoiseBlockAI and Poly Acoustic Fence technologies keep out audio distractions.
- Dual speakers deliver immersive room-filling audio.

## POLY STUDIO V52

- Optimized for USB performance with simple connectivity to a PC.
- 20MP 4K UltraHD 95-degree horizontal FOV camera.
- Poly DirectorAI smart camera technology with pinpoint-accurate automatic framing modes.
- Surround in-room meeting participants with legendary sound and remove distractions with noise canceling technologies.

**IDEAL FOR**

Large rooms that need to connect to multiple video conferencing platforms over USB.

**IDEAL FOR**

Large rooms such as board rooms, training rooms and classrooms.

## POLY STUDIO V72

- Optimized for USB performance with simple connectivity to a PC.
- 20MP 4K dual cameras with 120° and 70° horizontal FOV.
- Poly DirectorAI smart camera technology with pinpoint-accurate automatic framing modes.
- Surround in-room meeting participants with legendary sound and remove distractions with noise canceling technologies.

## POLY STUDIO G62

- Pair multiple cameras and microphones over Ethernet for complete audio and video coverage of the room.
- Simple installation to reduce costs.
- When paired with Poly accessories, take advantage of DirectorAI video framing and NoiseBlockAI features to reduce distractions.

**IDEAL FOR**

Large conference rooms that need a premium all-in-one video bar.

**IDEAL FOR**

Medium to large rooms that need a custom designed video conferencing solution.





## POLY STUDIO X72

- Microsoft Teams built right in - no PC or Mac required.
- Poly DirectorAI smart camera technology with pinpoint-accurate automatic framing modes.
- 20MP 4K dual cameras with 120° and 70° horizontal FOV.
- Poly NoiseBlockAI and Poly Acoustic Fence technologies keep out audio distractions.
- Two-way stereo speakers, aluminum cone tweeters, and advanced bass ports.

## POLY G7500

- Microsoft Teams built right in - no PC or Mac required
- Poly DirectorAI smart camera technology with pinpoint-accurate automatic framing modes.
- Dual cameras with 4K Ultra HD sensors.
- Poly NoiseBlockAI and Poly Acoustic Fence technologies keep out audio distractions.
- Wi-Fi connectivity for content sharing and device management.
- Includes G7500 codec, Studio E70 camera, TC10 touch controller, and IP microphone.

**IDEAL FOR**

Medium to large rooms looking for a smart camera experience with advanced Poly DirectorAI technology.

**IDEAL FOR**

Organizations looking for a best-in-class smart mechanical pan/tilt/zoom camera for large conference rooms, training rooms or classrooms.

**IDEAL FOR**

All conference rooms looking for room scheduling and meeting control.

## POLY STUDIO E70

- Poly DirectorAI smart camera technology with pinpoint-accurate automatic framing modes.
- Dual cameras with 4K Ultra HD sensors.
- Connect over USB or Ethernet for simplified setup and flexible camera placement.
- Connects to Poly Studio G62 and Poly G7500 video conferencing solution and Poly Studio Base Kit G9 Plus for Microsoft Teams Rooms.

## POLY STUDIO E60

- 12x optical zoom expands reach and coverage in large rooms.
- 4K UHD 8MP camera renders detailed and sharp images.
- Dynamic video experience driven by Poly DirectorAI presenter tracking and group framing.
- Easy to install on a monitor, wall or ceiling, and has built-in gravity sensor for inverted mounting.
- Connects to Poly video appliances and Poly Teams Rooms on Windows solutions.

## POLY TC10

- Use outside the room for scheduling, or inside the room as a video and room controller.
- Intuitive, high-resolution 10-inch touch display.
- Sleek design and a single cable for both power and connectivity.
- Large, multi-colored LED lights to show mute status or room availability.
- Designed for your environment with white and black color options.
- Adaptable wall and glass mounting options.

IDEAL FOR

Large and mid-size rooms requiring the best audio conference experience, with versatile options controlling Poly video conferencing solutions.

## POLY TRIO C60

- PC/mobile phone via Wi-Fi or Bluetooth® 4.0.
- Three MEMS microphones for 360 degree mic pick up.
- Up to 20 ft/6.1 m.
- 5" color touch display.
- Call answer/end, mute, volume up/down, local three-way audio conferencing, DND function, and one-touch speed dial and meeting join.
- NoiseBlockAI technology.

**IDEAL FOR**

Small to mid-size conference rooms where users bring their own laptops/smartphones.

**IDEAL FOR**

Huddle rooms needing a USB Bluetooth® smart speakerphone.

## POLY SYNC 60

- PC via combined USB-A and USB-C cable or your mobile phone with Bluetooth® technology.
- Six-microphone steerable array.
- Up to 10 ft/3 m.
- Call answer/end, mute, volume up/down, programmable function button.
- Up to 2 wireless daisy-chain.
- Full duplex audio with noise and echo reduction.

## POLY SYNC 40

- PC via USB-A or USB-C cable (using included adapter), wirelessly via included BT700 adapter (Poly Sync 40+) or smartphone with Bluetooth® technology.
- Three-microphone steerable array.
- Up to 8 ft/2.5 m.
- Call answer/end, mute, volume up/down, programmable function button.
- IP64 dust-and water-resistant.

# CONTACT CENTER
## AT HOME OR IN THE OFFICE

**IDEAL FOR**

Contact center employees who need an all-day headset.

## POLY ENCOREPRO 500 SERIES

- USB and Quick Disconnect (QD) models available for ultimate flexibility in connection.
- Over-the-head (stereo, monaural) or convertible.
- High-quality wideband audio support with SoundGuard hearing protection.
- Audible and visual cues for optimal boom positioning.
- Aircraft-grade aluminum joints; unibody boom construction.

**IDEAL FOR**

Connecting headsets to PC softphones in contact centers.

## POLY DA SERIES

- USB-A and USB-C on the same cable.
- Superior noise and echo cancellation for richer, clearer conversations.
- Call controls and Quick Disconnect (QD) for walkaway convenience.
- Full compatibility for any Poly QD headset, future-proofing your investment.
- Intelligent headset recognition dynamically tunes audio performance to your headset.

**IDEAL FOR**

Use in financial, medical, and government, where conversations need to be secure.

## SAVI 7300 OFFICE SERIES

- Two-way connectivity — computer and desk phone.
- Over-the-head (stereo, monaural).
- Noise-canceling microphone with Poly Acoustic Fence technology.
- Call answer/end, mute, volume +/-.
- Up to 2x more density than other DECT™ headsets.
- Designed to meet the DECT™ Security Step C — the highest security level from DECT™ Forum.

# IT TOOLS

IDEAL FOR

Make collaboration better with Poly Lens software. IT professionals can manage, monitor, and diagnose Poly devices from anywhere, while collecting useful insights, all from a single pane of glass.

IDEAL FOR

Bring every workspace together — whether on-the-go, at the desk or in the meeting room. Simplify setup, centralize management, and empower users with flexible customization. When your workspace adapts to you, everything clicks.

## HP POLY LENS

- Businesses gain a detailed understanding of room-based video usage, allowing for informed collaborative investment decisions.
- Improve customer experiences and support through remote room access and device control.
- IT administrators can streamline management with integration into existing or new monitoring and reporting tools.
- Integrate into top collaboration platforms for better manageability.
- Explore premium features of HP Poly Lens Pro for Rooms at no cost during a 90-day trial.
- Step-up to value added Poly+ Enterprise and Elite Support Services.

## HP POLY STUDIO DESKTOP AND MOBILE APPS

- Maintain consistent collaboration experiences at home, in the office, or while traveling
- Customize device settings to match your work style
- Experience fewer meeting interruptions thanks to automatic device updates
- Adjust the interface to fit your unique preferences for greater comfort
- Access intuitive resources and guides to help you make the most of your devices
- *Receive wellbeing tips and best practice guides to support your workday
- *Gain easy access to meetings through Microsoft Office 365 Calendar integration
- **Keep track of your personal Bluetooth® device with Find MyDevice®

*Available on HP Poly Studio Desktop

**Available on HP Poly Studio Mobile

## HP POLY STUDIO ROOM APP

- Easily on-board rooms into inventory with little technical knowledge
- Remotely configure and update PC-based room video solutions
- Monitor connected device health to ensure collaborative systems are functioning with optimal performance
- Remotely access and control PC-based room video solutions for fast user assistance and troubleshooting*

*Remote Access for control purposes is a feature enabled by a separate HP Poly Lens Pro for Rooms subscription.

**IDEAL FOR**

Organizations that need an on-premises or private tenant video conferencing platform for air-gapped collaboration environments.

## POLY PRIVATECONNECT POWERED BY PEXIP

- Ownership of your deployment, data, and traffic.
- Single-screen management of world-wide deployments.
- Deploy on premises, or in private or public cloud for flexibility.
- Feature rich and innovative platform.
- Customize your collaboration with branding, user guidance, and imagery.

**IDEAL FOR**

Organizations that want to easily connect standards-based video conferencing, Microsoft Teams, Google Meet, Cisco Webex users.

## POLY CLOUDCONNECT POWERED BY PEXIP

- Native join experience for any meeting.
- Platform deployed and supported with a worldwide footprint.
- Scale and grow your video collaboration at your own pace.
- Centralized and private management with redundancy and reliability built-in.
- Bring in devices such as wearable technology or drones into your calls. Provide faster response when time is of the essence.

**IDEAL FOR**

US Government Agencies (Federal, State, and Local) that need to securely collaborate in their hybrid calling environment with existing standards-based systems and Microsoft Teams.

## POLY FEDCONNECT POWERED BY PEXIP

- Simple, easy-to-use meeting experience for traditional video conferencing endpoints and clients featuring native CMVP-validated FIPS 140-2 encryption suite.
- Microsoft Teams-like experiences from traditional video conferencing endpoints running standards-based protocols.
- Extending self-hosted platforms with enterprise third-party applications and global policy frameworks (Zero Trust Architecture (ZTA) & Secure Access Service Edge (SASE).

# SUPPORT, PROFESSIONAL, AND MANAGED SERVICES

# SUPPORT SERVICES

### IDEAL FOR

IT professionals responsible for collaboration solutions, and for the prosumer looking for a high quality experience.

## HP ESSENTIAL SUPPORT | POLY+

- Unlimited, global 24/7* technical support giving you and your teams help how and when needed.
- Ecosystem Cloud Partner Support improves response times in Poly-enabled ecosystem cloud solutions.
- Advance hardware replacement means that you can replace your device/s with pre-paid next business day shipping, ensuring business continuity.
- Upgraded IT tools ensuring a superior user experience and greater adoption.

### IDEAL FOR

IT directors who want hassle-free asset management, automatic coverage, customer success management, and premium software for your entire Poly estate.

## HP ESSENTIAL SUPPORT | POLY+ ENTERPRISE

- Unlimited, global 24/7* technical support: Help how and when you need it.
- Advance hardware replacement: Replace your device with pre-paid next-business-day shipping, ensuring business continuity.
- Ecosystem Cloud Partner Support: Improved response times in Poly-enabled ecosystem cloud solutions.
- Upgraded IT tools ensuring a superior user experience and greater adoption.
- Comprehensive coverage for your entire Poly estate. No serial number tracking required.
- Simple pricing per room or device category/ sub-category.
- Blanket coverage, add new devices without the hassle.
- Customer Outcome Manager providing proactive, personalized support.

### IDEAL FOR

IT directors who want high-touch support that manages your dispersed Poly environment around the world manages day-to-day technical requests.

## HP ESSENTIAL SUPPORT | ELITE

- Minimize downtime and risk with our proactive, high-touch solution support.
- Speed up resolution and system up time with familiar customer solution assigned resources.
- Gain priority access to 24/7* technical support with direct access to a Technical Account Manager — most beneficial for mission critical environment.
- Improved response times in Poly-enabled ecosystem cloud solutions.
- Advance hardware replacement next business day.
- Have primary point of contact for Poly-enabled strategic cloud partner endpoint environments.
- Consultative services including regular business and performance reviews and visibility into how your collaboration solution is being used .
- Upgraded IT tools ensuring a superior user experience and greater adoption.

- 24x7 English language support is available in all countries where Poly+ is solde. Support is available via chat, phone, web, and video. Poly support can be reacched at the following link: http://www.poly.com/suppott (or current website link)

# PROFESSIONAL SERVICES

IDEAL FOR

IDEAL FOR

IT directors who need help realizing the benefits underpinning their UC business case.

## DEFINE

- Align your future of work strategy with your innovation goals and technology needs.
- Deep dive into the optimal collaboration experiences across users, IT, partners, and business processes that are highest priority to you.
- Understand the optimal experiences you value to understand the outcomes and challenges you need to solve.
- Co-create a view of the current state, the as-is experience and environment, with a clear view of the desired future state.
- Deliver a high-level design that aligns with your enterprise's specific workspaces, logistical, support, and technical nuances.

IDEAL FOR

IT directors looking to have the right design for their business requirements of today and future-proofed for tomorrow.

## DESIGN

- Build the low-level solution design aligned to your business objectives.
- Ensure the solution design is aligned to your optimal experiences and that we clearly understand how the future solution delivers the outcomes you seek and solves the challenges and pain points in your current environment.
- Conduct a thorough technical strategic review with a deep dive into outstanding open topics and receive a summary of findings.
- Have peace of mind that your UC strategy is aligned for future business requirements.
- Flexible capability supported by a multi-disciplinary team of consultants capable of delivering in the most demanding environments.

IDEAL FOR

IT directors looking to convert their plan into reality and quickly achieve the anticipated benefits.

## DEPLOY

- Work closely with you to ensure that you have a seamless experience.
- Ability to support proof of value to demonstrate the solution working in your environment.
- Seamless migration from proof of value into your production environment.
- Expedite your return on investment by adding Poly experts to your team to fill any capability gaps.
- Remote and onsite options available for voice and video.

**IDEAL FOR**

IT Directors looking to create a workspace environment for their end users that is a hub for creation, connection, and collaboration, and outsource the hosting and day-to-day management of their UC solution.

## REMOTE MONITORING AND MANAGEMENT

- Built to work around the clock — and save you the expense and complexity of building and managing an in-house solution yourself.
- The service offloads day-to-day operations of on-premises infrastructure, voice and video, and endpoint management to our 24/7* remote team.

## PRIVATE MANAGED SERVICES

- Rest easy knowing we can lift the burden on your internal teams and help you meet changing requirements, all while keeping your collaboration solutions reliable and cost-effective.
- Hosted at your own data center or privately hosted in the cloud.

## HP MANAGED COLLABORATION SERVICES

- Meeting equity - HP Managed Collaboration Services use Poly and HP gear to deliver exceptional meeting experiences with flexible, reliable, managed room solutions that ensure every space is video-enabled, and ready to be used.
- Flexible solutions - enhance rooms based on business requirements and get fast delivery and installation. Adapt to changing business and employee needs with one predictable monthly cost.
- Seamless experience - get an all-inclusive solution that delivers exceptional meeting experiences, secure design and privacy.
- Proactive support - maintain productivity while limiting IT effort with rapid 24/7* support, advance replacement, remote monitoring and management, and insights to move your business forward, knowing your workforce is equipped to thrive.

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